



Public Safety Interoperable Communications Office (PSIC) Multiple Projects Updates February 14, 2012

Presented to the Public Safety Communications Advisory Commission (PSCC)

Key Matters

- PSIC staff updates: Justin Turner has been promoted to Deputy Statewide Interoperability Coordinator (SWIC); Andy Clark will be consulting part time from out of the state; Michael Todd is no longer with the office.
- PSIC is seeking another project manager and an interoperable communications subject matter expert. Interested parties should contact Justin.turner@azdoa.gov.
- Arizona received three additional Technical Assistance awards for 2011:
 - **IN DEVELOPMENT:** TIC-WKSP: Coconino County TICP – Kickoff Workshop November 29 and Development Workshop January 22, 2012
 - **COMPLETE:** ENG-COV: RF Coverage Prediction and Propagation Testing (For three bands of AIRS) – December 5 – 16, 2011
 - **COMPLETE:** SOP-DSPTCH: Continuity of Operations Plans (COOP) for PSAPs, Dispatch & Communications Centers – Phoenix, AZ, December 13, 2011
- Submitted requests for 2012 Technical Assistance awards:
 - TICP Development Support (TIC-WKSP) – Approved
 - Training and Exercise Plan Workshop (OP-TEPW) – Approved
 - Regional Communications Enhancement Support – Strategic Communications Migration Plan (RCES-SCMP) – Phoenix UASI Request – Approved
 - Mobile Communications Vehicle Support (OP-MCVS) – Deferred
 - Auxiliary Communications Workshop (SPCL-AUXCOMM) – Deferred
- Key Upcoming Events
 - Homeland Security Grant Applications due to AZDOHS no later than 5 PM on March 2nd, 2012
 - Upcoming COML Classes (<http://www.azpsic.gov/library/coml/training.htm>):
 - Cochise County – Sierra Vista: April 2-5, 2012
 - Gila County – Globe: April 16-19, 2012
 - Coconino County – Flagstaff: TBD

Governance (SCIP Initiatives #1 - 3)

- NECP Goal Two Assessments:
 - All 13 Counties were assessed in 2011. All 13 After Action Reports (AARs) are final and have been delivered to the appropriate County Emergency Managers.
 - The *Arizona Compendium of Findings and Recommendations from National Emergency Communications Plan (NECP) Goal 2 Observations* was presented to the PSCC today and is available online.
 - Arizona was one of 22 States that submitted complete NECP Goal Two responses by the October 31, 2011 deadline. Goal Two performance and capability data for other US counties is still being gathered by Federal DHS.

- Arizona SCIP: The annual review and update to the Statewide Communications Interoperability Plan (SCIP) will focus this year on developing action plans for implementation of key strategic initiatives.

The PSIC Office, in conjunction with the Office of Emergency Communications (OEC), will be hosting a SCIP Implementation Workshop on May 22, 2012 that evaluates what we have learned from the NECP Goal One and Two processes, analyzes gaps, and evaluates alternatives in order to develop a streamlined actionable SCIP.

Our Planned Schedule for SCIP Updates is as follows:

February - March: Interviews with key State and local personnel & data gathering

March 13: Review and Discussion with SIEC

Draft SCIP to PSCC, SIEC and public for review and comment:

Draft Distributed

Comments Due By

March 28th

April 12th

June 4th

June 21st

April 17: Review and Discussion with PSCC

May 8th: Second SIEC Discussion

May 22nd: SCIP Implementation Workshop – Strategic Planning

Carnegie Center (main floor); 1101 W. Washington St;

Phoenix, AZ 85007

(602) 926-3604

<http://www.lib.az.us/carnegie/meet.aspx>

June 28th: Final Draft SCIP distributed to all stakeholders

July 17th: PSCC Action Item for Updated SCIP Approval – PSCC Meeting during Law Enforcement Pow-Wow, Flagstaff

- **CASM & TICPs:**

- The PSIC Office continues to encourage submission of Communications Asset Survey & Mapping (CASM) information (through County Emergency Managers) until at least February 29, 2012, to target data from specific areas within each county that did not submit information when Goal 2 data was collected.
- An Arizona specific CASM User Account Request / Approval Form (for CAM Only Access) is available on the PSIC Website: <http://www.azpsic.gov/library/casm/>.
- Phoenix UASI TICP Update & TIC-FOG Development – This effort has evolved into the Arizona Central Region Tactical Interoperable Communications Plan (TICP) and the corresponding Arizona Central Region - Field Operations Guide (ACR-FOG). Significant progress has been made on updating the TICP information and the group has developed the first 2 drafts of the FOG. There is a final meeting planned for Feb 16th, 2012 to incorporate any missing information and to finalize what information should be included in the FOG format.
- A follow-up workshop for the Coconino County TICP was held on January 26, 2010 with approximately 30 attendees. Significant progress was made on the policies and procedures sections. They plan to have the TICP ready for countywide approvals by early April.

- **National Broadband Monitoring:**

- PSIC continues to participate on the NPSTC “Priority and Quality of Service” and the “Local Control” Working Groups, as well as the Public Safety Spectrum Trust – Operator Advisory Committee (PSST-OAC).
- PSIC will attend the National Public Safety Telecommunications Council (NPSTC) Quarterly Meeting at IWCE, Las Vegas, NV Feb 24, 2012 and the Public Safety Communications Research (PSCR) meeting in Boulder, CO Mar 5-8, 2012.
- The PSIC Office responded to a survey from the National Governors Association on how best to provide governance at the national/state level for Public Safety Broadband Network (PSBN) on November 30, 2011.

- There was also a request from the Arizona Department of Homeland Security and the Governor's Office to provide input on the impact to Arizona of the proposed 700 MHz take-back to fund the PSBN. This response was provided with input from Dale Shaw (TRWC), David Felix (RWC), John Minick (RPC), Kevin Rogers (DPS) and Scott Tillman (DPS).
- Broadband Questionnaires – The NPSTC Broadband Priority & QoS Working Group questionnaire closed at the end of January and a summary of the results is expected by the end of this month. The Local Control questionnaire is being developed and should be posted on the NPSTC site soon.
- For more information on Broadband issues, contact Michael Britt at mbritt@azpsic.gov

SOPs (SCIP Initiative #4)

- Regional Communications Systems Connection (RCSC) project – update provided to the SIEC at its October meeting (see presentation for details).
- The goal of the RCSC project is to enable effective emergency communications between and among rapid response teams utilizing Conventional Channel Gateways (CCGW) or equivalent technology and involves PSIC, DPS, TRWC, Maricopa County, YRCS and RWC.
- RCSC Project Status:
 - Executive summary and technical timeline – complete
 - Multi-agency SOP – complete
 - Multi-agency IGA – complete; awaiting signatures
 - Pilot test with DPS and YRCS – in process
 - Deployment Schedule – in process
- The PSIC Office will be facilitating review by the SIEC and update of minimum equipment standards (which have not been reviewed since January 2007). An update was provided to the SIEC at its January 2012 meeting (see presentation for details).

Technology (SCIP Initiatives #5 - 9)

- AIRS (Initiative #5):
 - Radio Frequency drive test of all three bands of the AIRS system covering nearly 4000 miles of Arizona highways was conducted December 5 - 15, 2011. Results from the drive test will be presented during the March SIEC meeting.
 - Long Mesa Suite was installed in AIRS Region 3 and Jacob Lake Suite was installed in AIRS Region 2.
 - Next Generation AIRS Plan Development – Work to commence in 2012.
- Support of Regional Communication Systems (Initiative #6) – YRCS BIDP:
 - The Environmental and Historic Preservation (EHP) regulatory compliance review was completed and approved on January 26; procurement of equipment is now proceeding.
 - A request for technical assistance to update the Yuma countywide TICP was approved by OEC in January; a TICP kick-off workshop will be held in late April or May
 - Development of a Tactical Interoperable Field Operations Guide (TICFOG) including material from the updated TICP has also been requested.
 - For more information contact Stephen Holland, Assistant IT Director of Telecommunications with the City of Yuma at Stephen.Holland@yumaaz.gov
- State Agency Operability in support of Interoperability (Initiative #9) – the RICO Project is progressing; Site Installation is underway: Five of six sites have been activated.

Training & Exercise (SCIP Initiatives #10 & 11)

- AIRS Training – on-going, as requested
- The Arizona Department of Homeland Security has added the following statement to their Subgrantee Agreement: *Any grant funds used for Communications Unit training must be in compliance with the Arizona Communications Unit Training Coordination Procedure.* (<http://azpsic.gov/library/standards/default.htm>).
- Arizona Regional All-Hazards COML Recognition – As of January 2012 there are 10 recognized COMLs from 4 counties. The January 11 SIEC Meeting NIMS-CU Workgroup presentation noted recognized individuals who have been added to the Resource List (online at: www.azpsic.gov/library/coml):
- COML / COMT Training (See January 11 SIEC Meeting Presentation)
 - New and updated resources and information about All-Hazards COML training and recognition in AZ have been posted on the COML web page (<http://www.azpsic.gov/library/coml/>).
 - Three All-Hazards COML courses were offered in winter 2011 (43 students successfully completed the 4-day courses):
 - **Phoenix: October 17 - 20, 2011** (Maricopa County sponsored, utilizing ADEM training funds)
 - **Kingman: November 28 - December 1, 2011** (PSIC sponsored, utilizing IECGP funds)
 - **Tucson: December 5 - 8, 2011** (PSIC sponsored, utilizing IECGP funds)
 - AZ Instructors in training participated in teaching the 2011 COML courses with DHS approved lead Instructors, and six Arizona based individuals were added to OEC's national approved COML Instructor List:
 - Jesse Cooper
 - Tad Coyner
 - Robert Hollister
 - Jeremy Knoll
 - Michael Todd
 - Michael Worrell
 - Additional COML Training Courses have been scheduled by PSIC utilizing IECGP funds (see Upcoming Key Dates below). Qualified participants must enroll through ERMA: www.erma.az.gov
 - Arizona received a 2011 ICTAP Technical Assistance award for a COMT training course. 14 students successfully completed the 5-day course that was held in Tucson October 24 - 28, 2011.
 - Another COMT course will be held in Maricopa County in 2012 utilizing SHSGP 2011 funding.
- COML Field Day – Planning continues for a spring Field Day to provide additional training to interested COML candidates. For more information contact Suesan Nordman at snordman@azpsic.gov.

Usage & Outreach (SCIP Initiative #12)

- The SIEC held their January meeting in Bullhead City in conjunction with the Arizona Ambulance Association (AzAA) annual membership meeting. In addition, PSIC Office staff gave a presentation to the AzAA on NECP Goal Two, Narrowbanding and other topics. Staff also manned a booth and conducted outreach to attendees during the two day meeting.
- Narrowbanding Outreach Presentation provided to PSCC today.
- Statewide Education and Outreach Plan Regarding Public Safety Communications Interoperability ("Outreach Plan") – The annual review of the plan is already underway for this year's update. PSIC is currently gathering feedback and welcomes all [stakeholder input](#).
 - The 2011 Outreach Plan is available online at: www.azpsic.gov/initiatives/
 - The following targeted interoperability topics are being considered for inclusion in the 2012 Outreach Plan:
 - FCC Narrowbanding Compliance
 - NECP Goal Two Gap Closure
 - Regional Planning, TICPs and SCMPs
 - Please send comments to psic@azpsic.gov by February 21, 2012.

Recent Activities

November 24 - 28 – COMT Course (Tucson)
November 28 - December 1 – COML Course (Kingman)
November 29 – Coconino County TICP Kickoff Workshop
December 1 – PSCC Annual Report to the Governor and Legislature
December 5 - 8 – COML Course (Tucson)
December 5 - 16 – RF Coverage Prediction and Propagation Testing (AIRS)
December 6 - 8 – NCSWIC Meeting (Atlanta, GA)
December 13 – Continuity of Operations Plans for PSAPs, Dispatch & Comms Centers Workshop (Phoenix)
January 11 - 12 – Arizona Ambulance Association Annual Membership Meeting

January 19 – AESA Mid-year Conference (Prescott Valley, AZ)
January 23 – AZDOHS Grant Information Seminar (Glendale)
January 24 – Introduction to Public Safety Project Management Training Course (Phoenix, AZ)
January 25 – AZDOHS Grant Information Seminar (Flagstaff)
January 25 - 26 – Southwest Border Communications Working Group Meeting (San Diego, CA)
January 26 – Coconino County TICP Development Workshop
January 27 – AZDOHS Grant Information Seminar (Tucson)
February 7 - 10 – FEMA Sponsored COML Course (Glendale)
February 8 – Sky Harbor Triennial Exercise
February 14 – PSCC Meeting (Phoenix)

Upcoming Key Dates

February 20 – State Holiday (President's Day)
February 20 - 24 – International Wireless Communications Expo (Las Vegas, NV)
February 21 – Comments due to psic@azpsic.gov for 2012 review of Statewide Education and Outreach Plan
February 24 – NPSTC Quarterly Meeting (Las Vegas, NV)
February 29 – Palo Verde Annual Full Scale Exercise
March 2 – Homeland Security Grant Applications due to AZDOHS no later than 5 PM
March 5 - 8 – PSCR Broadband meeting (Boulder, CO)
March 6 - 7 – 6th Annual Border Security Expo (Phoenix Convention Center)
March 13 – SIEC Meeting (Phoenix)
March 28 - April 12 – Draft SCIP - first review and comment period
April 2 - 5 – COML Course (Sierra Vista)
April 16 - 19 – COML Course (Globe)
April 17 – PSCC Meeting (Phoenix)
May 8 – SIEC Meeting (Phoenix)
May 22 – Statewide SCIP Implementation Workshop (Phoenix)
May 28 – State Holiday (Memorial Day)
June 4 - 21 – Draft SCIP - second review and comment period

Next SIEC Meeting – March 13th (10 AM to 12 PM)

ADOA 3rd Floor Conference Room - 100 N. 15th Avenue; Phoenix, AZ 85007

Next PSCC Meeting – April 17th (1 to 3 PM)

ADOA 3rd Floor Conference Room - 100 N. 15th Avenue; Phoenix, AZ 85007